

# [JPM] Submission ID 93

JPM <growingscience@gmail.com>

Thu, Jul 9, 2020 at 1:53 PM

Reply-To: growingscience@gmail.com

To: zeplin@petra.ac.id, hotlan.siagian@petra.ac.id, firmanta.sebayang@gmail.com, info@growingscience.com

Thank you for your submission to JPM. Below is a copy of the information submitted for your records.

Submission ID: 93

Title: The Impact of Implementing Enterprise Resources Planning (ERP) Project on Firm performance and Organizational Citizenship Behavior as a Moderating

Author 1:

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Last Name: Tarigan

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Organization: University Tama Jagakarsa

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Contact Author: Author 1

Alternate Contact:

Topic(s):

- Project management

- Project procurement and supply chain

Keywords: ERP, Organizational Citizenship Behavior, Firm Performance

ERP implementation requires a substantial investment and typically built through project management, which needs a rigorous and in limited time management. ERP implementation requires enormous efforts to implement because it involves all business functions in the organization and partners (ERP vendors and consultants) This paper aims to examine the impact of implementing an enterprise resources planning project on firm performance and organizational citizenship behavior as a moderating variable. The study has surveyed 61 respondents representing 61 manufacturing companies domiciled in the region of East Java, Indonesia, which has adopted an ERP system for more than five years. Survey used guestionaire designed with a five-point Likert scale. The respondent is the key user who is responsible for the success of the ERP system in its business functions of the company. Data analysis used the PLS technique utilizing smart PLS software. Data analysis used SPSS version 25 to assess the indicator validity and PLS to examine the hypothesis developed. The result showed that the implementation of the enterprise resources planning project directly affected firm performance. Second, organizational citizenship behavior directly influences firm performance. Third, the

implementation of the ERP project influences firm performance with organizational citizenship behavior as a moderator variable. This research provides an insight to project management in building employee relations to complete projects on time. This study also enriches the current research in the supply chain theory

Comments: anakku



## Your paper in JPM #93

## Growing Science <growingscience@gmail.com> To: zeplin@petra.ac.id

Sat, Jul 18, 2020 at 5:59 PM

Dear Author

We have received the comments from reviewers, with the following improvements.

#### Reviewer # 1

- Practical contributions need to be added to the abstract
- Novelty of the research can not be found clearly. Please add.
- Add grand theory implementation of ERP project
- Research analysis related to Table 1, the characteristics of the respondents can be changed into a descriptive analysis
- Each table and figure can be given an adequate explanation
- References adapted to the journal template

#### Reviewer # 2

- Contribution to the abstract must match the contribution to the research results.
- ERP project implementation as a phenomenon needs to be explained in the introduction
- Add literature and discussion from previous research related ERP project implementation.
- Measurement items cannot be found either in research methods or in literature reviews. Please complete
- Conclusions need to be adjusted to the results of research and discussion

Sincerely Sadjadi



# Your paper in JPM #93

**Zeplin Jiwa Husada Tarigan** <zeplin@petra.ac.id>
To: Growing Science <growingscience@gmail.com>

Wed, Jul 29, 2020 at 1:32 PM

Dear Sadjadi

thank you for everything, Our Team have made improvements according to the request of the reviewer.

We have made repairs carefully

Thank Best Regards

Zeplin Jiwa Husada Tarigan

#### 1 attachments

Revision: The Impact of Implementing Enterprise Resources Planning (ERP) Project on Firm performance and Organizational Citizenship Behavior as a Moderating.doc 194K



# Your paper in JPM #93

**Zeplin Jiwa Husada Tarigan** <zeplin@petra.ac.id> To: Growing Science <growingscience@gmail.com>

Sun, Aug 2, 2020 at 9:00 PM

Dear Editor,

We thank you very much for your consideration to publish our paper. Concerning the editing services offered, and also your statement that our paper will be accepted for publication after careful editing, we decided to use the services with the cost of USD 600. Please proceed to inform your editing team to work with our paper. Furtherly, please provide us the invoice with the following format.

- 1. The invoice is for the "publication and service fee."
- 2. The invoice should mention the title of our paper and the paper ID as well.
- 3. We need the invoice on behalf of the journal publisher.

Please understand that We need this format of the invoice to meet our institution's administrative requirement.

Thanks very much for your attention and cooperation, and looking forward to hearing good news from you.

Best regards

Zeplin Jiwa Husada Tarigan. [Quoted text hidden]



# Your paper in JPM #93

Growing Science <growingscience@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Sun, Aug 2, 2020 at 9:09 PM

Dear Zeplin

Attached please find the invoice

You may use the following two options to make the payment.

- 1. PayPal: In this case you could make \$600USD+4%=\$624USD to our account; growingscience@gmail.com
- 2. Bank account: Please make \$600+15\$=\$615USD to the following bank account

Account Holder First Name: Seyed Jafar Account Holder Last Name: Sadjadi

Bank Name: CIBC

Bank Address: 27 King St N, Waterloo, ON N2J 3Z6, Canada

Transit Number: 00452 Bank Account: 9088636

International Bank Swift Code: CIBCCATT

Tel.: Phone: +1 519-886-2960

The address of the bank account holder is also as follows,

970 Melbourne Ave North Vancouver BC, V7R 1N9 Canada

Once you make the payment, we will keep you informed shortly.

#### Best

[Quoted text hidden] [Quoted text hidden]



# **Growing Science**



Growing Sciecne 970 Melbourne Ave North Vancouver BC, V7R 1N9 British Colombia, Canada Tel: 519-900-1541 Invoice No.

Bill To Invoice number: 2020-JPM 93

Address

Petra Christian University Attn:Zeplin Tarigan

Tax Rate	0.00%
Invoice Total	\$624.00
Total Amount Due	\$624.00
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Description	Amount
The Impact of Implementing Enterprise Resources Planning (ERP) Project on Firm Performance and Organizational Citizenship Behavior as a Moderating Variable	\$624.00
Cubtetel/UCDt)	¢624.00
	\$624.00 \$0.00
	\$624.00
(	he Impact of Implementing Enterprise Resources Planning ERP) Project on Firm Performance and Organizational

Thanks for letting us serve you!

Seyed Jafar Sadjadi

Instruction for payment

Account Holder First Name: Seyed Jafar Account Holder Last Name: Sadjadi Bank Name: CIBC Bank Address: 27 King St N, Waterloo, ON N2J 3Z6, Canada

Transit Number: 00452

Bank Account: 9088636

International Bank Swift Code: CIBCCATT

The address of the bank account holder is also as follows,

970 Melbourne Ave North Vancouver BC, V7R 1N9

Canada



### Your paper in JPM #93

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>
To: Growing Science <growingscience@gmail.com>

Tue, Aug 4, 2020 at

#### Zeplin Jiwa Husada Tarigan

11:21 AM (0 minutes ago)

to Growing

Dear Seyed Jafar Sadjadi

We have received the invoice you sent to us on August 02, 2020. Invoice Number 2020-IJDNS 154 (if we transfer to Bank account: Please make \$600+15\$=\$615USD to bank account). and I have another article for invoice Number 2020-JPM 93 and services and publication fee USD 615. The total cost we have to pay is 1230 USD. And we have already made payments through banks BNI Indonesia, so we pay 1230 USD for Invoice Number 2020-IJDNS 154 and 2020-JPM 93. Our title article are:

2020-IJDNS 154: When Movie Go Social Media Community: The impact of information Technology Quality on electronic customer satisfaction

2020-JPM 93 : The impact of implementing Enterprise Resources Planning (ERP) Project on Firm Performance and Organizational Citizenship Behaviour as a Moderating Variables

We have included proof of payment for publication through bank transfer in the attachment, and thank you very much, Note: can you give me information about our article USCM Submission ID: 608 for services and publication

Best Regards

Zeplin Jiwa Husada Tarigan [Quoted text hidden]

Services and Publication Fee Invoice 2020-IJDNS 154 and 2020-JPM 93.pdf 863K



Tanggal/ Date: 4 Agus hus 2010

# Formulir Kiriman Uang Remittance Application

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- Transaksi oleh bukan penduduk di atas USD 10.000 atau ekuivalen wajib mengisi Form LLD1/Transactional by non-resident amounting ov	er US \$ 10,000 or its equivalent must fill in LLD1 Form.	Lembar 1 : Ba	ink Lembar 2 : L	embar 3 : Nasaba

PT. BANK NEGARA INDONESIA (Persero), Tbk CABANG : GRAHA PANGERAN SURABAYA

IBOC - Maintenance (S10)

Teller ID

86732

Date

04/08/2020

Thi max

+ 09-21-50

Sender's Reference:

:20:S10GPS00187620

Bank Operation Code:

: 23B: CRED

Value Date/Currency/Interbank Settled Amount:

:32A:200804USD1230,

Ordering Customer:

:50K:/0000008123314567

BPK ZEPLIN JIWA HUSADA TARIGAN

SIDOKARE ASRI BLOK AZ NO 22

SIDOARJO INDONESIA

Ordering Institution:

:52A:BNINIDJAXXX

Account With Institution:

:57D:/

CTRC

27 KING ST N WATERLOO ON N2J 3Z6

CANADA SWIFT CODE CIBCCATT

TRANSIT NUMBER 00452

Beneficiary Customer:

:59:/9088636

SEYED JAFAR SADJADI

CANADA

Remittance Information:

:70:/RFB PAYMENT SERVICES AND

PUBLICATION FEE GROWING SCIENCE INV

NO 2020-IJDNS 154 AND 2020-JPM 93

Details Of Charges:

: 71 A - OHR

Sender to Receiver Information:

:72:/ACC/AT CIBC

//27 KING ST N WATERLOO ON N2J 3Z6



//CANADA //SWIFT CODE CIBCCATT //TRAUSIT NUMBER 00452



# Your paper in JPM #93

Growing Science <growingscience@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Wed, Aug 5, 2020 at 1:17 AM

Dear Zeplin

Kindly, please visit our website at http://www.growingscience.com/jpm/online.html download your paper, read it very carefully and let me know if there is any problem. Attached, please find teh acceptance letter. Also, please sign the copyright form so that we could include it in our next issue

Sincerely Sadjadi

[Quoted text hidden]



#### 2 attachments



acceptance letter.pdf 144K



CopyrightJPM.docx 19K



From: Growing Science 200 King street North N2J 4Z4, Waterloo, Ontario, Canada, Tel: 519-900-1541

## Dear Zeplin Jiwa Husada Tarigan

I would like to confirm that your paper entitled "The impact of implementing enterprise resources planning (ERP) project on firm performance and organizational citizenship behavior as a moderating" with Hotlan Siagian and Pirmanta Sebayang has been accepted for publication on Management Science Letters, An international journal indexed by DOAJ and Web of Science.

We also confirm the receipt of \$620 for the processing of the paper.

Sincerely,

Seyed Jafar Sadjadi

Lachaeli

**Growing Science** 



# Your paper in JPM #93

**Zeplin Jiwa Husada Tarigan** <zeplin@petra.ac.id> To: Growing Science <growingscience@gmail.com>

Wed, Aug 5, 2020 at 2:04 PM

Dear Sadjadi

thank you for everything, I have read and have seen changes made according to our request.

Thank

Zeplin Jiwa Husada Tarigan

[Quoted text hidden]



# Your paper in JPM #93

Growing Science <growingscience@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Fri, Aug 7, 2020 at 7:54 PM

Thank you very much.

[Quoted text hidden] [Quoted text hidden]